

TOWERS WATSON 

Jacob G. Thomson  
Counsel

Direct Dial: +1 215 246 7504  
Direct Fax: +1 215 246 4463

1500 Market Street  
Centre Square East  
Philadelphia, PA 19102

[jacob.thomson@towerswatson.com](mailto:jacob.thomson@towerswatson.com)  
towerswatson.com

April 4, 2013

The Honorable Martin Glenn  
U.S. Bankruptcy Court for the Southern District of New York  
One Bowling Green  
New York, NY 10004-1408

Re: In re: Residential Capital, LLC.,12-12020 (Bankr. S.D.N.Y.)

Dear Judge Glenn,

Enclosed are documents provided to the Office of the US Trustee (the "Trustee") in response to its objection to Towers Watson's Second Interim Fee Application ("Application"). After discussing the issues raised by the Trustee, Towers Watson ("Towers") reached a settlement on April 4, 2013 with the Trustee with regard to the objection. Towers will reduce the requested fees by \$4,964.00 and the Trustee has agreed to withdraw its objection to Towers' Application in its entirety.

Please let me know if you have any questions.

Sincerely,



Jacob G. Thomson

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## Your Itinerary

[VIEW YOUR ITINERARY ONLINE](#)

**Trip on Sep 06, 2012**

Locator: **OMMZLE**

Date: **Aug 22, 2012**

Traveler **MICHELLE MARIE ACCIAVATTI**

TOWERS WATSON  
MARGARET DEANDA  
TOWERS WATSON  
28411 NORTHWESTERN HIGHWAY  
SOUTHFIELD MI USA 48034

Agent ZG

**Thursday, September 06, 2012**

Confirmation: **GBV4XW**



### Flight Delta Air Lines 3317

DEPARTURE  
**DTW - Detroit Metro, MI**  
**7:55 AM, Sep 06, 2012**

ARRIVAL  
**PHL - Philadelphia, PA**  
**9:43 AM, Sep 06, 2012**

Status	Confirmed
Class	Coach Class - H
Duration	01:48 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	10A
Frequent Flyer	DL2683717280
Notes	DEP-E.H.MCNAMARA TERMINAL ARR-TERMINAL D *DTW-PHL OPERATED BY PINNACLE DBA DELTA CONNECTION

**Thursday, September 06, 2012**

Confirmation: **GBV4XW**



### Flight Delta Air Lines 3038

DEPARTURE  
**PHL - Philadelphia, PA**  
**6:40 PM, Sep 06, 2012**

ARRIVAL  
**DTW - Detroit Metro, MI**  
**8:49 PM, Sep 06, 2012**

Status	Confirmed
Class	Coach Class - H
Duration	02:09 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	15D
Frequent Flyer	DL2683717280
Notes	DEP-TERMINAL E ARR-E.H.MCNAMARA TERMINAL *PHL-DTW OPERATED BY COMAIR DBA DELTA CONNECTION

### GENERAL INFORMATION

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BEGINNING JAN 2007, PASSENGERS TRAVELING TO/FROM THE US  
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FOR ASSISTANCE DURING BUSINESS HOURS PLEASE CALL  
1-888-819-9288  
AFTER HOURS OR FOR EMERGENCY ENROUTE SERVICE CALL  
1-888-819-9288 AND STATE YOUR CODE 0XX7  
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THANK YOU FOR YOUR BUSINESS  
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\*\*\*\*\*

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DISINSECTION.HTM FOR A COMPLETE LIST OF COUNTRIES  
THAT UTILIZE AEROSOL INSECTICIDE SPRAYS

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OR FARE INCREASE UP TO AND INCLUDING THE TOTAL  
COST OF THE TICKET.

AGENCY SERVICE FEE OF 12.00 HAS BEEN CHARGED

<u>Name</u>	<u>Invoice / Ticket / Date</u>	<u>Base</u>	<u>Tax 1</u>	<u>Tax 2</u>	<u>Tax 3</u>	<u>Total</u>
ACCIAVATTI MICHELLE MARIE	130728/0067126991560/22AUG12	975.84	94.76			1,070.60
			SERVICE FEE		12.00	
			<b>Total Amount</b>			<b>1,082.60</b>

Form of Payment: AXXXXXXXXXXXXX1005



Michael Agrusa <michael.agrusa@gmail.com>

## American Express Travel Reservation - Philadelphia, PA

1 message

**American Express Travel Customer Support <service@americanexpress-travel.com>** Tue, Sep 11, 2012 at 10:31 AM  
To: MICHAEL.AGRUSA@gmail.com

 **TRAVEL**

[FLIGHTS](#) | [HOTELS](#) | [CARS](#) | [CRUISES](#) | [VACATIONS](#) | [OFFERS](#)

Michael David,

Thank you for booking your travel with American Express Travel.

You can view your Trip Details by logging onto [American Express Travel](#)

Share: [!\[\]\(3344821a4a4db2b1bf08ab78880bd4b9\_img.jpg\)](#)

Your American Express Travel Trip ID is: 3225 5277 5467

[Contact Customer Service](#)

**Flights**

1 Round-Trip Ticket

All flight times are local to each city.

**Mon, Sep 24, 2012**

**Depart: 07:55 am** Detroit, MI (DTW)  
**Arrive: 09:43 am** Philadelphia, PA (PHL)

Confirmation code: GFE4AE

 Delta Air Lines, Flight 3317  
Operated by PINNACLE DBA DELTA CONNECTION  
Non-stop

Travel time: 1 hr 48 mins  
Seat request: 14D

**Mon, Sep 24, 2012**

**Depart: 06:40 pm** Philadelphia, PA (PHL)  
**Arrive: 08:49 pm** Detroit, MI (DTW)

Confirmation code: GFE4AE

 Delta Air Lines, Flight 3386  
Operated by PINNACLE DBA DELTA CONNECTION  
Non-stop

Travel time: 2 hrs 9 mins  
Seat request: 9D

**Baggage fees:** In most cases, the applicable baggage fees and allowances for the entire trip will be those of the first carrier listed on your itinerary, Delta Air Lines. However, in a limited number of multiple carrier itineraries for international travel, the first carrier may apply the fees and allowances of another carrier listed on your itinerary. For more information, including detailed baggage allowances and fees by carrier, [please click here](#). If you need additional information regarding baggage allowance and fees, please contact the first carrier listed on your itinerary.

Passengers  
Michael David Agrusa

E-ticket Numbers  
0067131821003

Frequent Flyer Information  
Add your number at the airport.

#### Flight policies

#### Complete Your Travel Plans for Philadelphia!



##### Add a Hotel

Book your hotel now and reserve a room that's just your style, in just the right spot.

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BONUS

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#### Pricing

1 Adult: \$1,228.00

**Taxes & Airline/American Express Imposed Fees:** \$28.59 **Additional baggage fees may apply**

Total: \$1,256.59

**2X**

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- American Express Travel fees and airline charges will be shown as separate line items on your credit card statements.

## Additional Information

Please reference your American Express Travel Trip ID 3225 5277 5467 anytime you call. There may be a penalty and/or charges for reservation changes.

### Customer Support

In the US	1-800-297-2977	24 hours/7 days a week
Outside the US	1-210-582-2716	24 hours/7 days a week

### Online Support

[View Frequently Asked Questions](#)

### Travel Checklist

- **Printed itinerary** — Please print this information and take it with you on your trip.
- **Photo ID** — Every air passenger must have a valid government-issued photo ID (e.g. driver's license or passport). The name on the photo ID must match the passenger name in the reservation. Once the ticket has been issued the name on the ticket cannot be changed.
- **TSA Secure Flight Information** — Any information you provided has been added to your reservation. If you did not provide Transportation Security Administration (TSA) [Secure Flight](#) information for all travelers, be sure to contact the airline and give them this information before traveling.
- **Schedule changes** — The airline may change your flight itinerary at any time. If we are notified of an itinerary change, we will contact you by email and/or phone. If the airline has not provided you with an acceptable alternative itinerary, our agents will try to re-accommodate you according to the airline's policy and availability.
- **Security Procedures** — Check the TSA Web site ([www.tsa.gov](http://www.tsa.gov)) for the most up-to-date information about security procedures. If you are departing from a non-U.S. airport, be sure to check that airport's security policies and pack accordingly.
- **Baggage guidelines** — Check with your airline for rules and prices for carry-on and checked baggage. Please review the carry-on baggage guidelines from the [TSA](#).

### Policies

- **Ticket is non-refundable.**
- **Please review your itinerary immediately.** If any issues arise before or during your trip you must call us right away. Why? We work with our suppliers to resolve your concerns, so the only opportunity we have to help you is before your trip ends. If you wait until you return, it's too late.
- There are times when we are unable to confirm a reservation. In the rare event that this occurs, we will attempt to reach you by phone and email so that we can re-accommodate you. You must call us back within 48 hours or we may not be able to honor your original booking price.
- American Express Travel fees and airline charges will be shown as separate items on your credit card statement. Airline charges may also be listed separately for each passenger.

### General Policies

#### Change Policies

#### Domestic Flight Notice

#### International Flight (Warsaw Convention) Notice

#### [View All Policies](#)

### General Policies

#### Ticket is non-refundable.

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There are times when we are unable to confirm a reservation. In the rare event that this occurs, we will attempt to reach you by phone and email so that we can re-accommodate you. You must call us back within 48 hours or we may not be able to honor your original booking price.

American Express Travel fees and airline charges will be shown as separate items on your credit card statement. Airline charges may also be listed separately for each passenger.

The total price for your booking may increase after your purchase due to an increase of a government-imposed tax or fee.

#### Change Policies

Some tickets do not allow any changes. Ticket changes also have airline penalties and/or increased fares. If your ticket is



AMERICAN EXPRESS® BUSINESS TRAVEL

Page 1 of 3

Generated: September 17, 2012 3:43 PM

## Travel Arrangements for KARLA S WARD

Record Locator **NNOZBG**  
 Trip ID **11430518732**  
 KARLA WARD/248-936-7490  
 TOWERS PERRIN  
 28411 NORTHWESTERN HIGHWAY SUITE 500  
 SOUTHFIELD MI 48034  
 DEL 18SEP

**Agent ID: ZZ**

Phone: (800) 522-4111

## Invoice Details

## Ticket Information

Airline Code	006	Ticket Date	9/17/2012
Ticket Number	7132326334	Invoice	0074305
Check Digit	3	Electronic	Yes
Billing Code	WN827473		

## Charges

Ticket Base Fare	1,062.36
Ticket Tax Fare	101.24
Total (USD) Ticket Amount	1,163.60

Airfare charged to American Express

Total	1,163.60
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PER TOWERS WATSON PENNSYLVANIA FINANCE DEPARTMENT,  
 THE TRANSACTION FEE ITEMIZED ABOVE SHOULD  
 BE RECORDED IN THE /OTHER/ LINE OF YOUR TIMECARD  
 WITH A BRIEF DESCRIPTION OF THE TRIP TO WHICH  
 FEES APPLY

## Travel Details

Monday September 24, 2012

## Flight Information

Airline	DELTA AIR LINES	Estimated time	1 hour 48 minutes
Flight	3317	Distance	453 Miles
OPERATED BY PINNACLE DBA DELTA CONNECTION			
Origin	Detroit Metro, MI	Meal Service	No Meal Service
Destination	Philadelphia, PA	Plane	Canadair RegionalJet
Departing	7:55 AM		
Arriving	9:43 AM		
Departure Terminal	E.H.MCNAMARA TERMINAL		
Arrival Terminal	TERMINAL D		
Seat	AIRPORT CHECK IN		
Class	Coach		

## Flight Information

Airline	DELTA AIR LINES	Estimated time	2 hours 9 minutes
Flight	3386	Distance	453 Miles
OPERATED BY PINNACLE DBA DELTA CONNECTION			
Origin	Philadelphia, PA	Meal Service	No Meal Service
Destination	Detroit Metro, MI	Plane	Canadair RegionalJet
Departing	6:40 PM		
Arriving	8:49 PM		



Departure Terminal TERMINAL E  
Arrival Terminal E.H.MCNAMARA TERMINAL  
Seat 15A  
Class Coach

**Travel Details**

Saturday March 23, 2013

AMERICAN EXPRESS INTERACTIVE

**Loyalty Programs**

Vendor	Account	Traveler
DELTA AIR LINES	2311933903	KARLA S WARD

**Airline Record Locators**

Airline Reference	Carrier
GGK5XX	DELTA AIR LINES

**Additional Messages**

THANK YOU FOR CALLING AMERICAN EXPRESS CTO  
FOR SERVICE CALL 800-522-4111 OR 305-913-7359  
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MULTIPLE FEES. ALSO THIS MAY NOT BE THE ACTUAL AMOUNT CHARGED.

ADVISORY TSA requires all reservations with any US city segment or flying over the US or booked on a US based carrier to include full name, date of birth, and gender. Failure to provide this information will result in your reservation being cancelled.

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Your Itinerary

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**Trip on Sep 23, 2012**

Locator: **BBKUPB**

Date: **Sep 13, 2012**

Traveler

**JANET MARY VERMEULEN**

TOWERS WATSON  
SHARON VALENTINE  
TOWERS WATSON STE 500  
28411 NORTHWESTERN HGWY  
SOUTHFIELD MI USA 48034

Agent

ZE

**Sunday, September 23, 2012**

Confirmation: **GFVDAR**



### Flight Delta Air Lines 4962

DEPARTURE  
**DTW - Detroit Metro, MI**  
**2:05 PM, Sep 23, 2012**

ARRIVAL  
**PHL - Philadelphia, PA**  
**4:00 PM, Sep 23, 2012**

Status	Confirmed
Class	Coach Class - Q
Duration	01:55 (Non-stop)
Equipment	CR7
Meal Service	None
Reserved Seats	11D (Window)
Frequent Flyer	DL2686156601
Notes	DEP-E.H.MCNAMARA TERMINAL ARR-TERMINAL D *DTW-PHL OPERATED BY EXPRESSJET DBA DELTA CONNECTION

**Monday, September 24, 2012**

Confirmation: **GFVDAR**



### Flight Delta Air Lines 3386

DEPARTURE  
**PHL - Philadelphia, PA**  
**6:40 PM, Sep 24, 2012**

ARRIVAL  
**DTW - Detroit Metro, MI**  
**8:49 PM, Sep 24, 2012**

Status	Confirmed
Class	Coach Class - Q
Duration	02:09 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	11D
Frequent Flyer	DL2686156601
Notes	DEP-TERMINAL E ARR-E.H.MCNAMARA TERMINAL *PHL-DTW OPERATED BY PINNACLE DBA DELTA CONNECTION

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ARE REQUIRED TO HAVE A VALID PASSPORT  
FOR ASSISTANCE DURING BUSINESS HOURS PLEASE CALL

1-888-819-9288

AFTER HOURS OR FOR EMERGENCY ENROUTE SERVICE CALL

1-888-819-9288 AND STATE YOUR CODE 0XX7

PLEASE REVIEW YOUR ITINERARY AND CONTACT CTW  
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THANK YOU FOR YOUR BUSINESS

\*\*\*\*\* ANNOUNCEMENT \*\*\*\*\*

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MUST UPDATE YOUR TRAVELER PROFILE WITH THE FOLLOWING  
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ISSUED ID DATE OF BIRTH AND GENDER

CWT IS NO LONGER ABLE TO ISSUE TICKETS WITHOUT THE  
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\* P L E A S E N O T E ... PENALTY TICKET \*

\* ACCEPTANCE OF THIS TICKET ACKNOWLEDGES \*

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SECURITY PLEASE CHECK WWW.TSA.GOV

PLEASE VISIT WWW.CARLSONWAGONLIT.COM/AIRLINEBAGGAGEFEES

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COST OF THE TICKET.

AGENCY SERVICE FEE OF 15.00 HAS BEEN CHARGED

<u>Name</u>	<u>Invoice / Ticket / Date</u>	<u>Base</u>	<u>Tax 1</u>	<u>Tax 2</u>	<u>Tax 3</u>	<u>Total</u>
VERMEULEN JANET MARY	131506/0067131045223/13SEP12	746.59	77.59			824.18
				SERVICE FEE		15.00
				<b>Total Amount</b>		<b>839.18</b>

Form of Payment: VIXXXXXXXXXXXXX7649

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Your Itinerary

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**Trip on Sep 06, 2012**

Locator: **LNIOZP**

Date: **Aug 19, 2012**

Traveler

**JANET MARY VERMEULEN**

TOWERS WATSON  
SHARON VALENTINE  
TOWERS WATSON STE 500  
28411 NORTHWESTERN HGWY  
SOUTHFIELD MI USA 48034

Agent

ZZ

**Thursday, September 06, 2012**

Confirmation: **GBLQHA**



### Flight Delta Air Lines 3317

**DEPARTURE**

**DTW - Detroit Metro, MI**  
**7:55 AM, Sep 06, 2012**

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**PHL - Philadelphia, PA**  
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**PHL - Philadelphia, PA**  
**6:40 PM, Sep 06, 2012**

**ARRIVAL**

**DTW - Detroit Metro, MI**  
**8:49 PM, Sep 06, 2012**

Status	Confirmed
Class	Coach Class - H
Duration	02:09 (Non-stop)
Equipment	Canadair Regional
Meal Service	None
Reserved Seats	17A
Frequent Flyer	DL2686156601
Notes	DEP-TERMINAL E ARR-E.H.MCNAMARA TERMINAL *PHL-DTW OPERATED BY COMAIR DBA DELTA CONNECTION

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THAT UTILIZE AEROSOL INSECTICIDE SPRAYS

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AGENCY SERVICE FEE OF 12.00 HAS BEEN CHARGED

<u>Name</u>	<u>Invoice / Ticket / Date</u>	<u>Base</u>	<u>Tax 1</u>	<u>Tax 2</u>	<u>Tax 3</u>	<u>Total</u>
VERMEULEN						
JANET	130566/0067125083671/19AUG12	975.84	94.76			1,070.60
MARY						
				SERVICE FEE	12.00	
				<b>Total Amount</b>	<b>1,082.60</b>	

Form of Payment: VIXXXXXXXXXXXXX7649

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A STAR ALLIANCE MEMBER

Confirmation:  
**FDRJQQ**  
[Check-In >](#)

Issue Date: August 29, 2012

Traveler	eTicket Number	Frequent Flyer	Seats
ADAMSJR/RICHARDJMR	0162338693032	UA-KE27XXXX Premier Platinum / *G	12C/12A
<b>FLIGHT INFORMATION</b>			
Day, Date	Flight	Class	Departure City and Time
Wed, 05SEP12	UA5281 <sup>1</sup>	B	CLEVELAND, OH (CLE) <b>7:06 PM</b>
Thu, 06SEP12	UA4746 <sup>2</sup>	B	PHILADELPHIA, PA (PHL) <b>7:32 PM</b>
			Arrival City and Time
			PHILADELPHIA, PA (PHL) <b>8:35 PM</b>
			CLEVELAND, OH (CLE) <b>9:03 PM</b>
			Aircraft Meal
			ERJ-145
			ERJ-145

<sup>1</sup> Flight operated by TRANS STATES AIRLINES doing business as UNITED EXPRESS.<sup>2</sup> Flight operated by CHAUTAUQUA AIRLINES, INC doing business as UNITED EXPRESS.**FARE INFORMATION****Fare Breakdown**

	<b>Form of Payment:</b>
Airfare:	AMERICAN EXPRESS
U.S. Federal Transportation Tax:	Last Four Digits 2007
U.S. Flight Segment Tax:	
September 11th Security Fee:	
U.S. Passenger Facility Charge:	
Per Person Total:	981.60USD

**eTicket Total:** **981.60USD**

The airfare you paid on this itinerary totals: 893.02 USD

**The taxes, fees, and surcharges paid total: 88.58 USD**

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/0VALUAFDDPT/CHGFEET

Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

**Baggage allowance and charges for this itinerary.****Baggage fees are per traveler**

Origin and destination for checked baggage	1 <sup>st</sup> bag	2 <sup>nd</sup> bag	Max wt / dim per piece
9/5/2012 Cleveland, OH (CLE) to Philadelphia, PA (PHL)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)
9/6/2012 Philadelphia, PA (PHL) to Cleveland, OH (CLE)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

MileagePlus® Premier® Platinum membership must be valid at time of check-in to qualify for waiver of service charges for first and second checked bags within specified size and weight limits.

**Additional Baggage Information****Carry-on baggage information**

United accepts one carry-on item of no more than 45 linear inches or 114 linear centimeters in the aircraft cabin, along with one personal item (such as a shoulder or laptop bag).

Due to FAA regulations, operating carriers may have different carry-on requirements. Please check with the operating carrier for

more information or go to [united.com](#).**General Baggage Information**First and second bag service charges do not apply to active-duty members of the U.S. military and their accompanying dependents. For additional information regarding baggage charges allowances, weight/size restrictions, exceptions or embargoes, or charges for overweight, oversized, excess, odd-sized baggage, special items or sporting equipment, visit [united.com/baggage](#).**eTicket Reminders**

- **Check-in Requirement** - Bags must be checked and boarding passes obtained at least 30 minutes prior to scheduled departure. Baggage will not be accepted and advance seat assignments may be cancelled if this condition is not met.



## Adams, Richard (Cleveland)

**From:** United Airlines, Inc. <unitedairlines@united.com>  
**Sent:** Wednesday, September 12, 2012 12:02 PM  
**To:** Adams, Richard (Cleveland)  
**Subject:** eTicket Itinerary and Receipt for Confirmation BH1QM3

(3)



Confirmation:  
**BH1QM3**  
[Check-In >](#)

Issue Date: September 12, 2012

Traveler	eTicket Number	Frequent Flyer	Seats
ADAMSJR/RICHARDJMR	0162340125145	UA-KE27XXXX Premier Platinum / *G	12C/12A

### FLIGHT INFORMATION

Day, Date	Flight	Class	Departure City and Time	Arrival City and Time	Aircraft	Meal
Sun, 23SEP12	UA5281	B	CLEVELAND, OH (CLE) 7:06 PM	PHILADELPHIA, PA (PHL) 8:35 PM	ERJ-145	

Flight operated by TRANS STATES AIRLINES doing business as UNITED EXPRESS.

Mon, 24SEP12	UA4746	B	PHILADELPHIA, PA (PHL) 7:32 PM	CLEVELAND, OH (CLE) 9:03 PM	ERJ-145
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Flight operated by CHAUTAUQUA AIRLINES, INC doing business as UNITED EXPRESS.

### FARE INFORMATION

#### Fare Breakdown

	893.02USD	Form of Payment:
Airfare:	66.98	AMERICAN EXPRESS
U.S. Federal Transportation Tax:	7.60	Last Four Digits 2007
U.S. Flight Segment Tax:	5.00	
September 11th Security Fee:	9.00	
U.S. Passenger Facility Charge:	981.60USD	
Per Person Total:		

**eTicket Total:** 981.60USD

The airfare you paid on this itinerary totals: 893.02 USD

**The taxes, fees, and surcharges paid total: 88.58 USD**

Fare Rules: Additional charges may apply for changes in addition to any fare rules listed.

NONREF/0VALUAFTDPT/CHGFEE  
Cancel reservations before the scheduled departure time or TICKET HAS NO VALUE.

### Baggage allowance and charges for this itinerary.

#### Baggage fees are per traveler

Origin and destination for checked baggage	1 <sup>st</sup> bag	2 <sup>nd</sup> bag	Max wt / dim per piece
9/23/2012 Cleveland, OH (CLE) to Philadelphia, PA (PHL)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)
9/24/2012 Philadelphia, PA (PHL) to Cleveland, OH (CLE)	0.00 USD	0.00 USD	70.0lbs (32.0kg) - 62.0in (157.0cm)

MileagePlus® Premier® Platinum membership must be valid at time of check-in to qualify for waiver of service charges for first and second checked bags within specified size and weight limits.

### Additional Baggage Information

#### Carry-on baggage information



Associate Name	Associate Comment	Time Sheet Date	Hours
Michelle Acciavatti	preparing DC design materials for meeting preparing DC and health care design materials for meeting meeting with ResCap to go over payroll, DC, health care and communications	09/04/2012 09/05/2012 09/06/2012	1.4 2.3 5.5
	discussion with team - follow up from meeting - write off	09/10/2012	0.7
	Payroll meeting prep and discussions	09/14/2012	1.5
	HR systems discussion and follow up	09/17/2012	0.5
	DC plan design and nationstar comparison summary	09/18/2012	2
	reviewing and preparing defined contribution and health care materials for design meeting 2	09/19/2012	0.9
	Materials for Monday - overall review, benefit summary and messaging	09/20/2012	1.2
	materials for Monday - discussion with ResCap team to prepare for Monday	09/21/2012	0.5
	presenting and participating in design meeting 2 on defined contribution and health care benefits	09/24/2012	4.5
	project update meeting and design recommendations	09/27/2012	0.8
Michael Agrusa	coordinating, preparing, reviewing defined contribution and health care materials for design meeting 2	09/06/2012	5
Janet Vermeulen	Draft meeting materials - benchmarking report, analysis of potential options, research on options for the Estate future planning, identify potential outcomes a	08/31/2012	3.2
	Review and revise meeting materials: review relative value calculations and check benchmarking data.	09/04/2012	2.2
	Meet to discuss requests from last meeting and review progress to date	09/10/2012	1
	Plan design discussion - design revised plans	09/12/2012	1
	Review Adam's preliminary financial illustrations. Discuss changes and additional information to be provided. Follow up on missing data	09/14/2012	2
	Draft materials for Sept 24 meeting - health care reform and additional benchmarking requested	09/17/2012	4
	Review financial illustrations - edit and check	09/18/2012	2
	Process Rick Adams' various edits	09/19/2012	3
	Meeting with ResCap transition team to review plan design scenarios, review cost impact, confirm decisions.	09/24/2012	5
	Review revised pricing illustrations based on Monday's decisions and updated information	09/27/2012	1
	Prepare revised cost report for HGB benefit designs	09/28/2012	1
	Group meeting in Philadelphia to review analysis, develop project plan, confirm additional data requirements.	09/06/2012	5
	Additional data follow up with Ally	09/10/2012	1
	Documentation of additional data requirements	09/13/2012	2
Nicole Mellon	Update working draft communication plan for weekly comm workstream call; facilitate weekly (half-hour) workstream call with Michelle T, Ali S, Leon, Susan	09/18/2012	3
Ann Byman	Res Cap Healthmaps modeling and census compilation	09/05/2012	2.2
Rick Adams	Analysis of current ResCap and Nationstar plans, benchmarking, and prep of report for September 6, 2012 meeting.	09/04/2012	2.4
	Final prep of report of plan comparisons and benchmarking	09/05/2012	0.5
	Meeting at ResCap to discuss plan comparisons and benchmarking	09/06/2012	5
	Meeting with Janet and Adam to discuss 2013 and 2014 plan design structure and emp/er cost sharing	09/12/2012	1
	Plan design discussion - internal	09/17/2012	0.5
	2013 plan design and report preparation	09/19/2012	2.5
	Plan design and preparation of report for 9/24 meeting	09/20/2012	1.2
	final review of 9/24 plan design and cost document	09/21/2012	0.5
Adam Dee	Discuss health care plan design comparisons and benchmarking of their plans to industry trends at design meeting	09/24/2012	3
	Provide data points for initial meeting	09/05/2012	2.2
	Review ResCap data: calculate plan values	09/07/2012	1.5
	Plan design modeling for 9/24 meeting. Calculate relative values of various plan design options.	09/12/2012	0.2
	Plan design modeling for 9/24 meeting. Explain to analyst how to set up financial models	09/13/2012	0.2
	Plan design modeling for 9/24 meeting. Calculate current gross and net spend.	09/14/2012	2
	Plan design modeling for 9/24 meeting. Adjust future gross and net by plan design differentials	09/17/2012	2.5
	Plan design modeling for 9/24 meeting. Finish future gross and net costs for proposed plan designs based on differentials, including RA's adjustments.	09/18/2012	7.2
	Plan design modeling for 9/24 meeting. Complete employee impact examples and prepare slides for meeting.	09/20/2012	4.5
	Plan design modeling for 9/24 meeting. Revise meeting presentation slides based on revised financial projections.	09/21/2012	3
b	Call-in to ResCap benefit meeting (health care portion)	09/24/2012	1.5
Paul Andelhour	ResCap scenario updates. Recalculate plan design differentials based on adjustments requested by ResCap	09/26/2012	1.5
Brian Morris	ResCap: check Adam's formulas	09/18/2012	0.5
	ResCap call and time line update/preparation	09/25/2012	1.5
Nicole Mellon	ResCap call and time line update/preparation	09/28/2012	0.5
	Meeting at ResCap in PA with HR and Benefit teams	09/04/2012	2
	Meeting at ResCap in PA with HR and Benefit teams	09/06/2012	7
Bethany McCune	QA Comm Strategy deck	09/24/2012	5
Teresa Schepp	prepare retirement plan meeting materials (2 hours), call with TW team to prep for 9/6 meeting (25)	09/18/2012	0.5
		08/30/2012	2.3

	prepare presentation for retirement plans - market data, gap analysis and benefit costs	09/04/2012	3
	finalize presentation for retirement plans	09/05/2012	1
	meet with ResCap team to discuss alternatives for benefit designs, gap analysis and implementation	09/06/2012	5
	market data for retirement plan design	09/07/2012	0.2
	DC plan pricings and preparing meeting #2 presentation (2.5 hours); team project update (.5)	09/08/2012	3
	Compile additional market data, develop, summarize and price design alternatives, prepare winners/losers analysis at design meeting 2	09/09/2012	3.5
	review meeting 2 presentation, updating participant examples, and confirming company costs	09/10/2012	1.5
	review meeting presentation	09/11/2012	0.5
	Meeting to discuss plan design alternatives	09/12/2012	4
	calculate cost of proposed matching formula	09/13/2012	0.2
	update cost worksheet after 9/26 meeting	09/14/2012	0.2
	Check presentation calculation for teresa	09/15/2012	0.2
	Market scan - determine viable vendor pool for Newco and Estate	09/16/2012	1.5
	Finalize market scan and provide input to summary presentation	09/17/2012	1
	Review deliverable - presentation to client	09/18/2012	0.5
	Call with client to review Newco options	09/19/2012	1
	ResCap call and time line update/preparation	09/20/2012	0.5
	Identified specific functional capabilities for HR and payroll	09/21/2012	2
	Call with client to continue definition of functionality for payroll, HR, talent and recruiting	09/22/2012	4
	Identified specific payroll functional capabilities	09/23/2012	1
	Continue definition of HR and payroll functional requirements with client	09/24/2012	2
	Drafting RFP and outreach to vendors	09/25/2012	2
	Meeting with Eileen and Mike Agrusa to discuss approach for Estate (.5 hour) and meeting with procurement and IT to discuss their needs during RFP proc	09/26/2012	1.5
	Drafting cover email for NDA and vendor outreach.	09/27/2012	0.5
	Participating in kick-off meeting between ResCap and TV. Attended via conference call.	09/28/2012	1.5
	Working on materials for 9/17 HR system marketplace meeting.	09/29/2012	2
	Meeting with ResCap Newco team to discuss HR system marketplace and overall process and timeline for RFP.	09/30/2012	1
	Attendance at Design Meeting #2 in Fort Washington, PA	09/01/2012	4.5
	Developed draft requirement template for full HRMS RFP	09/02/2012	0.5
		Total	179.5

Associate Name	Associate Comment	Time Sheet Date	Hours
Michelle Acciavatti	exec summary materials and final designs	10/02/2012	1
	exec summary materials, final designs and project plan update	10/03/2012	0.2
	project plan update	10/04/2012	0.7
	exec summary final draft materials, call to discuss with George and Michelle and follow up	10/05/2012	2
	exec summary presentation on new benefit programs	10/08/2012	0.5
	exec summary presentation on new benefit programs	10/09/2012	1
	project update, next steps	10/10/2012	0.5
Michael Agrusa	ResCap call and time line update/preparation	10/11/2012	0.5
	ResCap call and time line update/preparation	09/25/2012	1.2
Janet Vermeulen	Meeting follow up - vendor selections	10/01/2012	4
	Begin drafting RFPs for medical and dental	10/01/2012	1
	Continue drafting of RFPs for existing ResCap vendors	10/02/2012	1
Rick Adams	Internal call with Jan and Adam re follow up and next steps from design meeting.	10/03/2012	0.5
Adam Dee	prep for Friday call. Calculate new relative values for medical plans based on ResCap feedback. Revise final gross and net cost projections.	10/03/2012	3
	prep for Friday call. Finish gross and net cost projections for revised medical plans. Adjust life and disability number	10/04/2012	1.5
	prep for Friday call - revise slides and deliver to ResCap. Call with ResCap	10/05/2012	2.7
	EE scenarios or PPT	10/08/2012	2.2
Brian Morris	per capita and contribution checks	10/10/2012	1
Teresa Schepp	ResCap call and time line update/preparation	10/04/2012	0.7
	ResCap call and time line update/preparation	10/11/2012	0.2
	reviewing project plan	10/03/2012	0.3
	prepare retirement timeline for executive summary, edits to executive summary, changes to Nevco timeline.	10/04/2012	1
David Zinn	changes to executive summary powerpoint	10/05/2012	0.5
	ResCap call and time line update/preparation	10/03/2012	1.2
	Request for proposal authorship	10/04/2012	6.5
	Request for proposal authorship	10/05/2012	5.2
	Request for proposal authorship	10/08/2012	9
	Discussion with Rescap regarding Non Disclosure Agreement release / turnaround requirements and status on RFP development	10/06/2012	1
	Request for Proposal authorship; Discussions with vendors regarding Rescap Non-Disclosure Agreement (requirements, timing)	10/07/2012	9.7
	Reviews of the draft RFP both internally among colleagues and externally with Rescap	10/09/2012	2
	Status on the NDAs / feedback from the vendors	10/11/2012	0.5
			62.8